



# Hardcat lifts the quality of Adelaide Shores' technical inspection and reporting service

**"When we completed the full asset identification and registry project, we discovered a large number of items that were previously unaccounted for, duplicated or under-utilised,"**

*- Peter Coles,  
Asset Systems Co-ordinator,  
Adelaide Shores.*

## Customer

Adelaide Shores

## Location

Adelaide  
South Australia

## Industry

Tourism

## Products

- Purchase Order Control
- Asset Register with Web Presentation Layer
- Barcoding and PDA's
- Depreciation
- Preventative Maintenance
- P&E Inspection Manager

## Adelaide Shores

Adelaide Shores is a 135 hectare tourism and recreation reserve in Adelaide's West Beach. The West Beach Trust (marketed as Adelaide Shores) is a South Australian Government statutory authority charged with the management of the public land, facilities and infrastructure at West Beach with an objective for it to be the state's premier sport, recreation and coastal holiday destination.

## The Challenge

Prior to engaging Melbourne-based asset tracking software specialist, Hardcat, Adelaide Shores managed assets and facilities via a series of disconnected Excel spreadsheets and Access databases. An enormous array of ill-defined manual processes were in place to keep track of the procurement, fulfilment, maintenance and retirement of assets and facilities.

"We found that we weren't managing our assets as well as we should be," Peter Coles, Adelaide Shores' Asset Systems Co-ordinator said. "We needed a tracking tool that would allow us to manage assets and facilities with enough flexibility to be accountable for all the different categories of fixtures, fittings, facilities, and plant and equipment we have spread across the facilities.

"We needed a more robust, integrated and dedicated system that would allow us to take a full lifecycle approach in regards to assets. We identified the need for a solution that could help us take better control of financial planning, procurement, proactive and reactive maintenance, work orders to staff and retirement of assets at the end of their lifecycle."



## The Hardcat Difference

Hardcat is an Australian-based leader in the development and implementation of management technology. With over 20 years of experience, it specialises in providing comprehensive, flexible and data-rich management solutions.

Its global strength in the market place is forged through developing solutions which support its customers' needs for efficiency, cost reduction, regulatory and contractual compliance.

Hardcat has operated as an independent and innovative solution provider since 1986 with solutions deployed in over 50 countries.

A new Hardcat solution is sold every three days.

## The Solution

After an extensive tender process, Adelaide Shores engaged specialist asset tracking software provider, Hardcat to initially help build a single asset register. Using the core Hardcat asset database as well as its Barcode module, a comprehensive database was assembled with all assets and facilities assigned a barcode that could be quickly scanned using mobile, personal digital assistant (PDA) technology.

Subsequently, Adelaide Shores has added Hardcat's Depreciation, Maintenance with Procurement and Stock modules to follow. It is now using the toolset enterprise-wide to meet its core objectives of excellence in land and facilities management.

"Once all of the assets had been barcoded and entered into the core Hardcat module, we were able to use the Maintenance modules to develop schedules for individual assets and asset groups. It registers and now reminds us, for example, that fire extinguishers need to be checked every six months and that things like boilers and air conditioning units have to be maintained at prescribed intervals.

## The Benefits

According to Mr Coles, the biggest single benefit that Adelaide Shores has reaped from its implementation of Hardcat asset tracking tools is in having comprehensive insight to all of its assets and facilities.

"We are now able to accurately track and maintain control of our assets," Mr Coles said. "This single view of assets has allowed us to align our management of assets and facilities to corporate responsibilities, regulatory requirements and best practice land management standards.

"These sorts of benefits are invaluable to supporting business objectives such as good corporate governance on State funding, strict adherence to regulatory control on facilities, financial and environmental sustainability and effective risk management of public liabilities."